2019 ASHNHA Annual Conference
September 25 – 26, 2019
Alyeska Resort, Girdwood

RESILIENCE: Navigating Today, Building for the Future

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ASHNHA ALASKA STATE HOSPITAL & NURSING HOME ASSOCIATION
Welcome to the 2019 ASHNHA annual conference

Our theme, selected before this year’s political drama, is particularly appropriate: “Resilience: navigating today, building for the future.”

This has been a challenging year for health care, as we face significant budget cuts to Medicaid, behavioral health, and homelessness assistance. In this environment, protecting Alaskans’ access to care is paramount. That means ensuring the sustainability of rural and mid-size hospitals, advocating for reasonable provider rates and resisting unwise policy decisions. At the same time, we must look ahead to the future and prepare our organizations for change.

The speakers at this year’s forum will cover these themes. We kick off with three-term Oregon governor and emergency department physician Dr. John Kitzhaber, one of the country’s leading thinkers on health policy. He’ll cover the forces disrupting the health care system. We’ll also hear from Karen Frush, MD and chief quality officer at Stanford Health Care on high reliability teams, and Dr. Kevin Yeskey from the U.S. Department of Health & Human Services on disaster preparedness. We’ve planned some great breakout sessions along with our ever-popular media panel that day as well.

Day two will feature Deborah Meade, vice chair of the American Health Care Association, on resilience and building a strong future. We’ll also have presentations on project BETA and diversion and substance use in the provider. We’ll cap off the conference with the patient safety award presentation.

We hope you enjoy the lineup this year, and that you join us for the conference reception and trade fair on Wednesday evening. As always, ASHNHA staff and board members welcome your feedback on the conference and suggestions for making next year’s even better.

Thank you for attending!

Chuck Bill
ASHNHA board chair

2019 ASHNHA Pre-conference

AGENDA

Monday, September 23

7:30 a.m. – 3 p.m.
ACHE Education Offering
Leading for Change: Creating a Humanistic Approach for Patient, Family, and Staff Engagement
Mary-Ellen Piche, FACHE
Portage Room Foyer

Tuesday, September 24

7:30 a.m. – 3 p.m.
ACHE Education Offering
Leading for Change: Creating a Humanistic Approach for Patient, Family, and Staff Engagement
Mary-Ellen Piche, FACHE
Portage Room Foyer

2 – 5 p.m.
Board Meeting
ASHNHA Type I and Type II board members only
Columbia Ballroom
2019 ASHNHA Annual Conference

AGENDA

Wednesday, September 25

7:30 a.m.  Ballroom Foyer
Conference Registration

7:15 - 8:45 a.m. Kahiltna Court
Breakfast hosted by North Star Behavioral Health

7:30 – 8:45 a.m. Portage Foyer
Invitation only Elite and Champion sponsors
Breakfast with John Kitzhaber, MD and Becky Hultberg, ASHNHA President/CEO

9 – 9:15 a.m. Columbia Ballroom
Welcome:
Chuck Bill, ASHNHA Board Chair & Becky Hultberg, ASHNHA President/CEO

9:15 – 10:30 a.m. Columbia Ballroom
Architects of the future, or victims of the disruptive forces converging on the health care system?
John Kitzhaber, MD
Three-term Governor of Oregon
Our health care system is being undermined by powerful forces beyond our control. Many disruptive business models seek only to capture a share of the $3.5 trillion budget, few are taking a holistic view; and none are competing for those who cannot pay. We have the responsibility to ensure this disruption leads to a less fragmented, more equitable and sustainable system. While we cannot control these external forces, we can control how we respond to them. Our future will be defined by constrained revenue, more financial risk, and accountability for quality and health outcomes within a global budget. Knowing that, we still have time to redesign our care model in a way that allows us to fulfill our mission while thriving in a new environment. Seizing this opportunity is the leadership challenge of our time.

10:30 – 10:45 a.m. Ballroom Foyer
Break

10:45 – 11:45 a.m. Columbia Ballroom
Guiding a journey to safe and reliable healthcare.
Karen Frush, MD, Chief Quality Officer, Stanford Health Care
The journey to achieve safe and reliable healthcare requires unwavering commitment and support of leadership. It depends on a relentless focus on safe systems and processes, and safe choices by clinicians and care providers who are given the tools and training they need to be held accountable. It relies on a culture that supports transparency and mutual respect, in a learning environment that embraces patient and family involvement with a focus on resilience and well-being, both for ourselves and for our patients.

11:45 a.m. – 1:15 p.m. Kahiltna Court
Lunch and media panel
• Dermot Cole, Reporting from Alaska
• Matt Buxton, Midnight Sun
• Tim Bradner, Alaska Legislative Digest & Alaska Economic Report
Hear discussion of Alaska’s political landscape from three in-the-know bloggers and journalists.

1:30 – 2:30 p.m. Columbia Ballroom
The changing nature of health security: healthcare preparedness and response in the face of 21st century threats.
Kevin Yeskey, MD, Principal Deputy Assistant Secretary for Preparedness and Response/Office of the Assistant Secretary for Preparedness and Response. U.S. DHHS
The nation’s healthcare system, a largely privatized industry, is confronted with a multitude of demands on a daily basis. Efforts to prepare for disasters and other emergencies, in the face of these demands are often relegated to a lower priority amongst healthcare system decision makers. However, disasters can result in a significant unexpected financial burden to hospitals and other healthcare facilities and depending upon their response, tarnish their credibility in the eyes of the public. This unclassified briefing introduces the health security threats that face our nation, and the recent work ASPR has been engaged in to support and incentivize healthcare system investment in strengthening healthcare preparedness, response and recovery.
Health care politics in the 2020 election cycle
John Kitzhaber, MD
Columbia Ballroom
• “The only ... solution to America's health care crisis is a single-payer national health care program.” Bernie Sanders
• “Dubbling all federal individual and corporate income taxes wouldn't cover this cost.” Paul Ryan

Achieving and sustaining high reliability teams
Karen Frush, MD, chief quality officer, Stanford Health Care
Harding Room
The complexity of problems facing healthcare organizations today is beyond the limits of any single physician, nurse, CEO or other administrative leader and requires collaboration among individuals with common goals. Evidence has shown that teamwork in healthcare matters: effective teamwork has been linked to improved safety and patient outcomes, higher organizational performance as evidenced by efficiency, satisfaction and financial metrics, and enhanced well-being of healthcare professionals. Teamwork is comprised of teachable, learnable skills that can be achieved and sustained.

Investing in the nation's disaster health security:
identifying incentives to enhance private sector health system readiness
Brendan Carr, MD, and Jack Herrmann, MSEd, NCC, LMHC, Director, Division of External Stakeholder Engagement, U.S. DHHS
Bering Room
The strength of our nation's infrastructure and the capabilities to quickly mobilize a coordinated national response to disasters are vital to our national security. The global threat environment has changed rapidly in the last few years, including the increased risk to the U.S. of chemical, biological, radiological, and nuclear attacks, and nation-state aggressors. This session will invite discussion on opportunities to work together with the office of the assistant secretary for preparedness and response (ASPR) to advance and integrate a higher level of participation, preparedness, and clinical capabilities of the acute and long-term healthcare system in strengthening the nation's health security.

Networking reception and trade fair
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7:15 – 8:30 a.m. Portage Foyer
CFO Collaborative breakfast meeting (open to committee members and invited guests)

7:30 – 8:30 a.m. Kahiltna Court
Breakfast hosted by Wildflower Court

8 a.m. – 5 p.m. Harding Room
Breakout session
Patient Driven Grouping Model (PDGM):
The future of HomeCare
J’non Griffin, RN, MHA
The Patient Driven Grouping Model is a GO for January 2020. Operations, and documentation will change. Understanding the CMS proposed rule isn’t enough to carry a home health organization forward successfully with the new payment and quality requirements. Agencies must work to operationalize the new reality, assessing the impact and transforming policies and practices to uphold quality and maximize reimbursement.
*This special session has a separate registration fee for home health providers.*

8:30 -9:30 a.m. Columbia Ballroom
Being resilient and building a strong future
Deborah Meade, American Health Care Association, Vice Chairman; Health Management LLC, Owner.
This presentation focuses on four areas to help Alaska health care providers face today’s challenges and help build a strong future, including a conversation around critical access and an acuity-based system under Medicaid; the importance of communication in reducing rehospitalizations and providing patient-centered care; last minute tips for Patient-Driven Payment Model implementation; and education and resources to help in your quality journey.

9:30 - 9:45 a.m. Ballroom Foyer
Break

9:45 - 10:45 a.m. Columbia Ballroom
Managing agitation to improve psychiatric care in the ED - Lessons for leadership
Jon Berlin, MD
Boarding of psychiatric patients in the ED has become a widespread problem. Its causes are multifactorial as must be its solutions. One of the solutions is combining ED triage with early assessment and treatment in the ED setting. Recent innovations in the evaluation and treatment of agitation are a key ingredient of this overall approach. Significant improvements are seen in boarding, patient care, staff and patient safety, ED operations, accreditation, and budget.

10:45 - 11:00 a.m. Ballroom Foyer
Break

11:00 a.m. – 12:00 p.m. Columbia Ballroom
Diagnosis and substance use disorder education: “Catch me if you can,” the impaired provider
Claudia Garcia, MBA, BSN, RN, LAC, CADAC II
Rodrigo Garcia, APN, MSN, CRNA, MBA
Substance use disorder is estimated to be present in nearly 10% of the general population and as high as 15% among health care professionals. Recent studies indicate the additional occupational stressors related to nursing, access to controlled medications, advanced knowledge in using medication, and a non-supportive work culture are reported to be present in the impaired provider. The consequences often include patient injury, damage to staff morale, legal fall out, financial, and self-harm. This program focuses on prevention and education, early identification, appropriate intervention, and professional reentry.

12:00 - 1:30 p.m. Kahiltna Court
Patient Safety Awards Luncheon
The benefits and rewards of investing in patient safety
Danny Robinette, MD, ASHNHA patient safety committee, Chair
Celebrating the work of individuals, teams, and facilities to improve care across Alaska. ASHNHA will recognize the 2019 quality and patient safety award winners. The nominees represent individuals and teams at hospitals and nursing homes across Alaska that are taking progressive and effective steps to improve patient care and outcomes.

Mountain-Pacific Quality Health will recognize the winners of the 2019 nursing home quality awards. These awards highlight performance from the Alaska Nursing Homes Together (ANHT) collaborative in areas of overall quality improvement and in providing consistent excellent care.
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Speakers

Jon Berlin, MD
Dr. Berlin is a clinical professor at the Medical College of Wisconsin in the departments of psychiatry and emergency medicine, a past president of the American Association for Emergency Psychiatry, and a consultant to emergency healthcare systems around the country. His latest publication, which appeared this summer in the Western Journal of Emergency Medicine, is an official, co-authored resource document of the American Psychiatric Association on the boarding of mentally ill patients in emergency departments. His co-authored article on verbal de-escalation, also appearing in the Western Journal, is the most requested article in the journal's history. Dr. Berlin maintains a part-time practice and has been a practicing psychiatrist for 35 years.

Karen Frush, MD
Karen Frush, MD, is the chief quality officer at Stanford Health Care, clinical professor of emergency medicine and associate dean for clinical affairs at the Stanford University School of Medicine. She trained in pediatric emergency medicine and served as medical director of Duke Pediatric Emergency Services for 10 years, and then as the chief medical officer of Duke Children's Services. She completed the AHA-NPSF Patient Safety Leadership Fellowship program and was named chief patient safety officer of the Duke University Health System in November 2004. In 2014, she became vice president of quality at LifePoint Health and served in dual roles at Duke and LifePoint, representing the unique partnership between the two organizations. In July 2018, Dr. Frush became chief quality officer at Stanford Health Care. Dr. Frush has been named one of 50 experts leading the field of patient safety by Becker's since 2014. She served on the Board of Advisors and the Board of Directors for the National Patient Safety Foundation and currently serves as chair of the Institute for Healthcare Improvement (IHI) Certification Board for Professionals in Patient Safety.

Claudia Garcia, MBA, BSN, RN, LAC, CADAC II
Claudia has more than fifteen years of direct patient care experience, and has researched and developed programs, policies, and procedures to improve patient outcome and maintain employer compliance. She served as an appointed member of the Indiana Office of the Attorney General's Prescription Drug Task Force from 2012-2016 and is currently the executive director of the Indiana Professionals Recovery Program. She is currently a lead investigator and co-founder of Parkdale Consulting, a program designed to identify, manage, mitigate consequences, and reduce diversion in the hospital system.

Claudia’s training as a certified addiction drug and alcohol counselor (CADAC II), Registered Nurse, and licensed addiction counselor (LAC) along with her very personal and intimate knowledge of the situational circumstances family members often experience has helped forge one of the most
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seamless, comprehensive, and resourceful family programs in the country. Her unique skill set now helps professionals and their families navigate through the myriad considerations, obstacles, and potential consequences associated with workplace addiction at the facility she helped found, Parkdale Center for Professionals.

Rodrigo Garcia, MBA, APN, MSN, CRNA
Rodrigo Garcia is the co-founder and CEO of Parkdale Center for Professionals, an addiction treatment facility specializing in the management of the impaired health care provider. He has been a direct care provider in the health care field for more than 20 years and has experience in emergency management, intensive care, surgical services, and anesthesia. Currently, he is the compliance director for the Indiana Professionals Recovery Program (IPRP) and a delegate to the National Safety Council. Rodrigo has emerged successfully from a professional victory with his own battle with the disease of substance use disorder. He has educated thousands of families, state employees, individuals, employers, and professional organizations on the addicted HAP and how this person affects every aspect of society.

J’non Griffin, RN, MHA
J’non Griffin is a 30-year veteran of home care as an RN. She has experience as a field nurse, and as a director and executive with home health and hospice agencies, both large and small. J’non is certified as a Homecare Coding Specialist-Diagnosis (HCS-D). She is certified in OASIS competency, COS-C, and in Homecare Coding Specialist-Hospice (HCS-H), Home Care Specialist-Compliance (HCS-C), and she is an AHIMA approved ICD-10-CM trainer/ambassador. She has presented several webinars and has been a nationally recognized speaker on a variety of subjects.

John Kitzhaber, MD
John Kitzhaber received his medical degree from the University of Oregon Medical School and practiced Emergency Medicine in Roseburg, Oregon from 1974-1989. He was elected to the Oregon House of Representatives in 1978, and the State Senate where he served from 1980 - 1993. As Senate President, he authored the groundbreaking Oregon Health Plan, which challenged federal policy around categorical eligibility and sought to prioritize health services based on social values and clinical effectiveness. Hundreds of thousands of low and moderate-income Oregon families and their children still have access to health care because of this work.

John is Oregon’s longest-serving governor, holding that office from 1995-2003 and 2011-2015. During his third term as governor he was the chief architect of Oregon’s Coordinated Care Organizations (CCOs), the first effort in the country created on a statewide basis to meet the Triple Aim. Over the past five years Oregon’s new CCO care model has reduced the Medicaid cost trend by two percentage points per member per year, realizing a new total funds savings of over $1.1 billion. At the same time, benefits were maintained, and enrollment was expanded by 385,000 people. Today nearly a million people—one out of every four Oregonians and fifty percent of children—get quality care through a CCO. In 2013 Modern Healthcare Magazine ranked John #2 on list of the “100 Most Influential People in Health Care;” and #1 on the list of the “50 Most Influential Physician Executives.

Deborah Meade, American Health Care Association, Board of Governors
Deborah “Debbie” Meade is the owner and operator of Health Management, LLC, where her goal is
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to provide the highest quality of service at the appropriate level of care for the residents/patients of her post-acute care facility, two skilled nursing centers, and assisted living with independent living apartments senior community. Debbie graduated from the University of Georgia, with a Business of Arts Degree in Psychology. She has been a licensed Nursing Home Administrator for 24 years and is a third-generation operator in her family’s business.

Debbie currently serves as the Vice Chairman of the American Health Care Association (AHCA) Board of Governors and board liaison for the National Center for Assisted Living (NCAL). She is a proud member of the Independent Owner Council and is actively involved in PAC on the national and state levels. Meade has served on the Board of the Georgia Healthcare Association for 15 years. She served as a member at large for NCAL 2011-2013, as a member at large for AHCA Board of Governors 2013-2017, and on the Quality Committee and Workforce Committee.

Kevin Yeskey, MD

Kevin Yeskey, M.D. serves as the principal deputy assistant secretary to the assistant secretary for preparedness and response (ASPR) at the Department of Health and Human Services (HHS). The office leads the nation in preventing, responding to, and recovering from the adverse health effects of manmade and naturally occurring disaster and public health emergencies.

Dr. Yeskey has been board certified in emergency medicine for over 30 years. He spent more than 24 years as a physician in the U.S. Public Health Service (USPHS) and retired as captain. In his PHS career, he served in various agencies in HHS, to include the Indian Health Service, Health Services and Resources Administration, and Centers for Disease Control and Prevention. From 2007 to 2012, he was the deputy assistant secretary for preparedness and response and the director of the office of preparedness and emergency operations.
Breakout Speakers

**Brendan Carr, MD. MA, MS**

Dr. Carr is the senior advisor and director, Emergency Care Coordination Center office of the assistant secretary for preparedness and response (ASPR) U.S. DHHS. In his role, Dr. Carr works to integrate the emergency care system into the broader healthcare delivery system through interactions with health information technology, quality measurement, consumer transparency, and through the use of financial incentives and novel delivery system solutions. He is board certified in emergency medicine and fellowship trained in trauma & surgical critical care. He has authored more than 150 peer reviewed manuscripts and has had continuous federal research funding to study the association between healthcare system design and outcomes for critical illness over the last decade. He holds an appointment as professor and associate dean at Thomas Jefferson University where he maintains a clinical practice in emergency medicine.

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Panelists

**Matt Buxton**
**Midnight Sun**

Matt Buxton is the editor of the Midnight Sun blog. Prior to that he was a reporter for Fairbanks Daily News-Miner and has covered state and local politics, government and energy issues for the last three years. Matt studied journalism at the University of Nebraska Lincoln, covered incarceration in California with News21, and worked on hyperlocal coverage at the Oregonian before moving to Alaska.

**Dermot Cole**
**Reporting from Alaska**

Dermot Cole is a longtime Alaska reporter, columnist, blogger, and author based in Fairbanks. He was a columnist for Fairbanks Daily News-Miner for 21 years, and he has written for the Alaska Dispatch News. He has written extensively about Alaska and Alaska history for more than 35 years.

**Tim Bradner**
**Alaska Legislative Digest & Alaska Economic Report**

Tim Bradner has been writing about Alaska natural resources projects since 1966. He specializes in writing about petroleum and minerals development, state fiscal policy and Alaska economic development issues. Tim was a lobbyist for BP and Standard Oil of Ohio from 1972 - 1984.

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**Jack Herrmann, MSEd, NCC, LMHC**

Jack Herrmann is the acting director for National Healthcare Preparedness Program office of the assistant secretary for preparedness and response (ASPR) U.S. DHHS. His responsibilities include developing and advancing the implementation of policies and capabilities that aim to improve the nation's healthcare preparedness for disasters and other emergencies and managing the Hospital Preparedness Program Cooperative Agreement. Jack has also served as ASPR’s director of external stakeholder engagement and as deputy director of ASPR’s Office of Policy and Planning providing programmatic representation and leadership in policy discussions, meetings, and negotiations with officials and staff from other departments within HHS, other federal agencies, the White House, Congress, and public and private stakeholders.
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Too often I see us blaming each other instead of recognizing we’re all good people, doing our best in a broken system.

I believe we have a moral obligation to create a System where making the right choice is the only choice. And I believe the first step is unity. To share information.

- Anne Bink, MD, FACP

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